

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

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February 14, 2012

File No.: 001.9486.12977.006.2012-014

Mr. Fatekh Vergasov
470 Ruthven Avenue
Palo Alto, California 94301

Dear Mr. Vergasov:

Governor Brown received your correspondence and asked me to respond on his behalf. In your correspondence, you expressed concern regarding the circumstances surrounding the investigation of your traffic accident, #2011-7-189, which occurred on July 21, 2011. Specifically, you related your frustration while communicating with the Redwood City Area office. Additionally, you related the Redwood City Area office refused to provide you, and your insurance company, with the correct license plate number of the other involved vehicle. Lastly, you related that upon attempting to review your collision report at the Redwood City Area office, you were informed the report had been transferred to the Dublin Area office.

A member of my staff confirmed that the Redwood City Area has not positively identified the correct license plate number of the other vehicle involved in your collision. As you know, from your recent conversations with the Redwood Area staff, we are making concerted efforts to identify the suspect vehicle and facilitate all of your concerns. Be assured, conducting accurate and professional accident investigations is one of the highest priorities of this Department. We strive to provide the best possible service by reaching a logical conclusion. Our officers are directed to make a concerted effort to thoroughly investigate each collision, collect evidence, and conduct follow-up investigation as accurately as possible. To that end, the Department has a well-defined accident investigation review process in which you may participate. This process provides an opportunity for you to detail your concerns and obtain clarification from the investigating officer and the officer's supervisor.

To assist you, I have forwarded your correspondence to the Redwood City Area commander, Captain M. A. Maskarich. I've asked Captain Maskarich, or his designee, to contact you within ten (10) days after they receive a copy of this letter.



Mr. Fatekh Vergasov

Page 2

The Department is dedicated to providing the highest level of safety, service, and security to the people of California. As such, I appreciate the opportunity to be of assistance in this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. A. Farrow". The signature is stylized with a large initial "J" and a long, sweeping underline.

J. A. FARROW
Commissioner