

Hi Mr Ralph

Here is the information of the manufacturer about the stucco, that you going to see with Mr. Lorenzo.

Lorenzo called me about fixing the stains on the stucco. I called the manufacturer of the stucco finish to verify the method for removing the redwood stains. He gave me these steps to solve the problem:

1. Wash with soap and water solution
2. Wash with a light vinegar and water mixture to cut the acid from the redwood tree residue
3. Wash vinegar solution off the surface with soap and water solution
4. Let surface dry
5. Apply paint primer to the surface
6. Paint the surface with a paint to match the finish.

He said skimming a new finish coat over the stains won't work and the stains will come through again. Since this fix involves painting the stucco surface and we are not painters we choose to not do this work since it is not our expertise. Lorenzo could do this himself if you choose to let him. That is what I am going to suggest to him. If he doesn't want to do it he can hire a painter.

Normally we would have no problem helping out on something like this but in this case there is a chance that the stains will show through the paint if not washed, primed and painted correctly and we don't want to make Lorenzo's problem ours. A painter knows more about what will work to cover this type of stain. I'll call and let Lorenzo know that this evening.