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Regarding:	<p>Hi, I am victim of hit-run case at 11:50am of July 21, 2011. Collision Report was done by California HWP Redwood City Area, officer i.d. # 17776... NCIC Number 9330, office file # 7-189 Problem: I provided almost full lic. plate number of the green Subaru outback, which hit me and run. Only first digit was nor remembered by me. Officer assured me it will be not a problem to find runner, since it looks like not "Rocket science"... But when my insurance request report the current lic. plate # and driver Name were not determinated... After that I visited Redwood City HWP Office in person and talked with officer on duty and sergant of the office... I was told: 1. Hitter (Party in fault) was determinated 2. Lic. number is known 3. Case was transfered to Dublin police for further investigation When my insurance reopen case and try to obtain proper information, it was told: "We fail to find him" and Sorry! I've called Redwood Ciry HWP office today and got the same result As a result I cannot get insurance compensation in full, what is not make me happy Would you please help Redwood City HWP to resolve they "huge investigation problem" with this exident Thanks</p>